

WS-02987A-08-0180

ORIGINAL



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

4700

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2008 73837

Date: 12/10/2008

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Bill Last: Espy

Account Name: Bill Espy

Home: (000) 000-0000

Street: email

Work:

City: Tucson

CBR:

State: AZ Zip: 85701

is: E-Mail

Utility Company: Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division: Sewer

Contact Name:

Contact Phone:

Nature of Complaint:

WS-02987A-08-0180

Received the following email:

I reside at the Links Estates a 55+ community that has approximately 80 residences. We are on Johnson Utility sewer but our water is supplied by H2O Inc. Most of us are on Social Security with fixed incomes. Please do not pass this wastewater rate increase, or if passed it should pertain only to customers who are on both their water and sewer. Thank you for your time. Bill Espy (wbe77.1@juno.com)

\*End of Complaint\*

Utilities' Response:

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\*End of Response\*

Investigator's Comments and Disposition:

12/26-

Email to Customer:

RE: Johnson Utilities L.L.C.  
Docket No. WS-02987A-08-0180

Dear Bill Espy,

Your email sent to Arizona Corporation Commission ("Commission") in regard to the application filed by Johnson Utilities L.L.C. ("Johnson Utilities") requesting approval of an increase in rates has been received.

Arizona Corporation Commission  
DOCKETED

DEC 30 2008

DOCKETED BY nr

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

2008 DEC 30 P 2:12

RECEIVED

## ARIZONA CORPORATION COMMISSION

### UTILITY COMPLAINT FORM

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An opinion, on your behalf has been placed on file with the Docket Control Center of the Commission to be made part of the record. The Commission will take your comments and concerns into consideration before a decision is rendered in the Johnson Utilities rate case.

Concerns raised by customers assist the Commission within the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of both, the utility and its customers. Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Commission staff appreciates the time you have taken to express your comments and concerns on the proposed rate increase. If you should have any questions related to this matter, please feel free to call me directly at 520-628-6556 or on our in state toll free number at (800) 535-0148

Thank you,

Richard Martinez  
Public Utilities Consumer Analyst II  
Arizona Corporation Commission  
Utilities Division

CLOSED

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E-mailed Carmen Madrid @ ACC's Phoenix Office to have this OPINION docketed towards proposed rate case Johnson Utilities L.L.C. d/b/a Johnson Utilities Company WS-02987A-08-0180. CLOSED.

\*End of Comments\*

**Date Completed: 12/26/2008**

**Opinion No. 2008 - 73837**

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